

United States Senate

WASHINGTON, DC 20510-4802

October 31, 2012

Mr. Michael B. McCallister
Chairman and CEO
Humana Inc.
500 West Main St.
Louisville, Kentucky 40203-2946

Dear Mike,

Thank you for working to reinstate your Medicare Advantage contract with Thomas Memorial Hospital and St. Francis Hospital earlier this year. I know we share the goal of improving access to health care for seniors in West Virginia. Unfortunately, the recent announcement that negotiations have ended between Humana and Charleston Area Medical Center (CAMC) again puts seniors in the middle of what seems to be an ongoing contract dispute with hospitals in our state. I am seriously concerned about the breakdown in contract negotiations between Humana and CAMC, and I strongly urge both parties to resume negotiations and resolve the situation well before the end of the Medicare open enrollment period on December 7. Our state's seniors deserve to have all the facts and enough time to decide on the Medicare plan that best meets their needs.

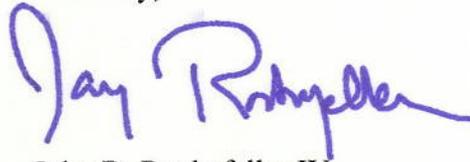
Since the announcement, I have heard from a number of seniors who are gravely concerned about what this means for their access to health care and the doctors that they know and trust. As you know, we are now in the middle of Medicare's Open Enrollment period and the breakdown in contract negotiations has left seniors confused and unsure of how to proceed. The amount of time that seniors have left to select a Medicare Advantage plan for 2013 is dwindling. It is unacceptable that seniors be continually left in limbo. Fortunately, the parties involved were able to reach a resolution in January, and I am hopeful that, by working together, you can do so again.

As you proceed with further negotiations, I request that you immediately inform your current Medicare Advantage enrollees and those seeking more information about Medicare in West Virginia that CAMC is not currently planning to participate in Humana's network for 2013. I also ask that you keep current Medicare Advantage enrollees and potential Medicare enrollees informed of any changes in your plan participation resulting from the ongoing negotiations. It is imperative that seniors continuously receive accurate and timely information about their Medicare coverage options before the conclusion of the Medicare Open Enrollment period, so that they have all the information necessary to make an informed decision about their Medicare coverage.

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I appreciate your prompt attention to this matter and, again, I urge both parties to return to the negotiating table and settle this issue prior to December 7. Seniors in West Virginia are depending on it.

Sincerely,

A handwritten signature in blue ink that reads "Jay Rockefeller". The signature is fluid and cursive, with the first name "Jay" and the last name "Rockefeller" clearly legible.

John D. Rockefeller IV